

Remote Management

MIS remote management tools allow our technicians to assist our customers quickly, efficiently, and at a lower total cost to you! We are alerted when problems arise, prior to disaster, rather than when end users notice the problem after the crisis is upon them. For instance, we have been able to copy data from hard drives that have shown bad sectors, saving the customer's data and hours of labor to reload and reinstall everything. For our corporate customers, we allow an in-house contact person to utilize our remote management software to manage their own equipment.

“Remote Management allows us to concentrate on our work while expanding our network and solving our problems without interruptions or disrupting our day-to-day business.”

**- Matt Smith,
David A. Smith Printing**

What can be managed?

The MIS “Virtual Technician” can manage your entire IT infrastructure including: any Microsoft Windows-based desktop, laptop, or server. Our “technician” can also monitor the performance of network devices such as routers, switches, and printers.

Why MIS?

When our tools show problems that need immediate, onsite service, we can dispatch a technician to resolve the issue. As a local company, we can provide fast service which decreases your downtime and increases your productivity.

Features

Our remote management system has countless features that give you added control of your network such as:

- Pushing Microsoft security patches
- Ensuring antivirus definitions
- Rollouts of software
- Monitoring drive space and memory usage
- Remote control to the desktop

How much will it cost?

We base our quotations on the number of devices you wish to be maintained. Clients have found that total cost of ownership is significantly less because utilizing remote management and monitoring tools allows for diagnosis and repair of problems proactively rather than reactively. To schedule a consultation on your business needs please e-mail us or call at:

info@miscomputers.com

877.890.4677